

## STANDARD INSTALLATION

We install all of our ROLEC EV Chargepoints in accordance with the IET Code of Practice for EV charging so you know that it is being done properly.

Our engineers will make a technical assessment of your property to ensure that the installation falls within our Standard Installation Terms prior to commencing the work.

To qualify for an OLEV funded Chargepoint to be installed you will need to ensure your installation falls into the following criteria:

- A maximum cable run of 10 metres from the consumer unit directly to the Chargepoint
- We do not include lifting of floorboards or through loft or soffit access
- The property's consumer unit must be RCD protected and have a spare way for protecting the Chargepoint circuit
- Cable to be surface mounted – clipped direct to the wall
- No ground works
- The property's earthing arrangement must comply with current electrical regulations
- The charge point must be fixed to the main property and able to utilise the property's earthing arrangement

PLEASE NOTE: We are only able to make a chargepoint connection to an existing consumer unit that complies with the 17th edition, amendment 3 of BS7671: 2015 or to the 18th edition of BS7671. This means that the enclosure must be of a non combustible material (for example metal not plastic) Should this be the case we will discuss the options with you and the additional costs that will be involved.

- The homeowner must comply with all current OLEV Domestic Scheme Terms & Conditions

Should your installation fall outside the above criteria, it doesn't mean that we can't do the work, simply that there may be additional charges for the extra work required.

We will provide you with the cost of any additional work and will not proceed with the installation until you have agreed in writing to the work and costs.

By applying for a ROLEC Homeserve Chargepoint unit you are agreeing to our Standard Terms & Conditions that are shown as part of the documentation that you will receive and also available on the Company's website [www.mct-electrical.co.uk](http://www.mct-electrical.co.uk)

Within the installation of your Electric Vehicle Chargepoint, there are certain terms and conditions that may mean pricing is subject to change. Please read these carefully to understand what they are, and what will possibly change once our engineers visit your home.

The following must be correct to enable us to go ahead with the service:

1. You are the designated main user / owner of an eligible electric vehicle (EV) as listed by the OLEV, after the 1st October 2016, or have an EV on order.
2. You reside in mainland England or Wales.
3. The installation address specified on the application form is a residential address and that you either own the property or have the consent from the landlord for the Homecharge unit to be installed.
4. There is a garage or other suitable private off street parking within your premises, compliant to the conditions set by OLEV, allowing you to charge your vehicle safely without creating a trip or other health and safety risk to yourself or any other party, with modern household electrics.
5. The Distribution Network Operator confirms their agreement to the installation.
6. You declare that you will not claim the VAT back on the installation of this Homeserve unit from HMRC.
7. You give MCT Electrical (East Anglia) Ltd. permission to apply for the government Electric Vehicle Homecharge Scheme grant on your behalf and that you may be contacted in the future by the Office for Low Emission Vehicles (OLEV) or its agents to conduct a random check.
8. You agree to indemnify MCT Electrical (East Anglia) Ltd and the installation contractor against any claim (including consequential losses) arising from the installation, use or misuse of the Homecharge unit.
9. The usage of the equipment supplied is restricted to charging electric cars. MCT Electrical (East Anglia) Ltd reserves the right to disable or remove the unit in the event of any abuse or misuse of the equipment.

## **Your Warranty**

As OLEV grant funded installation your Homeserve unit is covered by a three-year limited warranty from the date of installation. The warranty covers technical faults identified with the Homeserve unit but does not cover external damage, general wear and tear or accidental damage caused by an external factor or should it be used other than for its intended purpose. Your warranty is also invalid if a third party makes any amendments to the installation or unit. To report an issue please contact MCT Electrical (East Anglia) Ltd. who reserve the right to replace or repair a faulty charger within the warranty period.

In addition we provide you with a warranty in respect of the installation work that we undertake. Details of this can be found in our General Terms and Conditions.

Chargepoints are made to order by the manufacturer and as such are non returnable. This means that should you decide for whatever reason not to proceed with the installation after the order has been placed you will continue to be liable for the cost of the equipment.